

**West Suburban Health Group
Board Meeting**

Wednesday, August 24, 2022 at 1:30 PM
Meeting by Virtual Participation

Meeting Minutes

Board and Alternate Board Members in Attendance:

Kevin Mizikar, Board Chair	Town of Shrewsbury
Donna Flaherty	Accept Education
Gayle McCracken	Town of Dedham
Gerry Lane	Town of Dover
Jon Marshall	Town of Natick
Chuck Murphy-Romboletti	Town of Needham
Donna Lemoyne	Town of Wayland
Scott Szczebak	Town Of Wellesley

Guests in Attendance:

Michele Craemer	WSHG Wellness Consultant
Nicholas Hawes	Town of Shrewsbury
Dorothy Blondiet	Town of Natick
Julie Skipper	Town of Natick
Lyudmilla Farrington	Accept Education
Mark Nicholson	Harvard Pilgrim Health Care (HPHC)
Patrick Flattery	Fallon Health – Senior plans
Mike Breen	Blue Cross Blue Shield (BCBS)
Lisa Despres	Tufts Health Plan
Fred Winer	Tufts Health Plan
Chris Collins	CanaRx
Jim Riley	CanaRx
Joseph Anderson	Gallagher Benefit Services, Inc. (GBS)
Marianna Gil	Gallagher Benefit Services, Inc. (GBS)
Karen Quinlivan	Gallagher Benefit Services Inc. (GBS)

Board Chair Kevin Mizikar called the Board meeting to order at 1:32 PM.

Mr. Mizikar reminded those present that the meeting was being recorded and asked if there were any objections. There were none. Roll call was taken with voting attendees listed as:

Kevin Mizikar, Board Chair	Town of Shrewsbury
Donna Flaherty	Accept Education
Gayle McCracken	Town Of Dedham
Gerry Lane	Town of Dover

Town of Natick
Town of Needham
Town of Wayland
Town of Wellesley

Approval of the minutes of the May 24, 2022 meeting:

Gayle McCracken moved to approve the minutes of the May 24, 2022 Board meeting.

Motion

Chuck Murphy Romboletti seconded the motion.

There was a roll call vote on the motion:

Kevin Mizikar, Board Chair	yes
Donna Flaherty	yes
Gayle McCracken	yes
Gerry Lane	yes
Jon Marshall	yes
Chuck Murphy-Romboletti	yes
Donna Lemoyne	yes
Scott Szczebak	yes

The motion passed by unaimous vote.

Recommendation of the Steering Committee on RFP for Expert Medical Advice and Bill negotiation services:

The WSHG Steering Committee previously recommended the issuance of an RFP for Expert Medical Advice and bill negotiation services for an effective date of October 1st with the active population.

Joe Anderson said that the RFP was issued and PinnacleCare was the sole respondent. They meet the requirements of the RFP and will provide services of expert medical opinion, treatment support and navigation, health advisory and advocacy services, member physician matching and medical bill negotiation. They are currently working with other Massachusetts Joint Purchase groups. The roll out target date is set for October 1st for the active population which will include approximately 5,500 subscribers. The decision and date to offer the service to the Medicare population is still to be determined. The monthly fee will be \$2.60 per subscriber per month and the rate will be held for the three years of the contract. There is a 1:1 ROI performance guarantee. Should the Board approve the PinnacleCare program, the next step would be for PinnacleCare to initiate their process and educate the Benefit Administrators and other key persons as appropriate on the program and its benefits.

Jon Marshall moved to accept the bid from PinnacleCare for Expert Medical Advice and Bill Negotiation Services for a start date of October 1st for the active population.

Motion

Kevin Mizikar, Board Chair

Donna Flaherty	yes
Gayle McCracken	yes
Gerry Lane	yes
Jon Marshall	yes
Chuck Murphy-Romboletti	yes
Donna Lemoyne	yes
Scott Szczebak	yes

The motion passed by unanimous vote.

Health Carrier Travel Benefit Discussion- vote:

Health carriers are currently offering expanded travel reimbursement benefits to their fully insured clients to impacted members in light of the recent federal and state laws such as Roe v. Wade. It would reimburse those who have to travel over 100 miles with an annual benefit maximum of \$2,500 or \$5,000 per member per year.

There was discussion. Carriers indicated that there are not many municipal clients opting for the benefit given that the New England states still have access to care for these services.

Kevin Mizikar motioned to not offer the benefit at this time.

Motion

Gayle McCracken seconded the motion. There was a roll call vote.

Kevin Mizikar, Board Chair	yes
Donna Flaherty	yes
Gayle McCracken	yes
Gerry Lane	yes
Jon Marshall	yes
Chuck Murphy-Romboletti	yes
Donna Lemoyne	yes
Scott Szczebak	yes

The motion passed by unanimous vote.

Other Business:

Fred Winer wanted to let everyone know that Tufts and Harvard Pilgrim will be independently submitting bids for the senior renewals but they will be using the same actuary.

Jon Marshall advocated for research into the possibility of using technology to upload information from member units for things like enrollment changes in the future.

Joe Anderson said that operational functions are being looked at for avenues of improvement.

There was no other business

Jon Marshall motioned to adjourn.

Motion

Chuck Murphy- Romboletti seconded the motion.

There was a roll call vote on the motion.

Kevin Mizikar, Board Chair	yes
Donna Flaherty	yes
Gayle McCracken	yes
Gerry Lane	yes
Jon Marshall	yes
Chuck Murphy-Romboletti	yes
Donna Lemoyne	yes
Scott Szczebak	yes

The motion passed by unanimous vote.

Chair Kevin Mizikar adjourned the meeting at 1:55 P.M.

*Prepared by Karen Quinlivan
Gallagher Benefit Services, Inc. (GBS)*