Blue Options v.4 Hospital Tiering



Presented below are the Blue Options v.4 tiering levels for hospitals in Massachusetts, effective January 1, 2015.

Listed in the same row as each hospital's name is the overall benefit tier for that facility and the basis for the placement in the tier in terms of meeting quality and cost benchmarks. For more detail on how a hospital performed on our cost and quality benchmarks, visit www.bluecrossma.com/findadoctor.

- Enhanced Benefits Tier—Includes Massachusetts hospitals and PCPs that meet the standards for quality and low cost relative to our benchmark.
- Standard Benefits Tier—Includes Massachusetts hospitals and PCPs that meet the standards for quality and are moderate cost relative to our benchmark and hospitals that do not meet the standards for quality but are low or moderate cost relative to our benchmark. Also includes providers without sufficient data for measurement on one or both benchmarks. To ensure members have provider access in certain geographic areas, the Standard Benefits Tier includes some providers whose scores would otherwise put them in the Basic Benefits Tier.
- Basic Benefits Tier—Includes Massachusetts hospitals that are high cost relative to our benchmark and PCPs that do not meet the standards for quality and/or are high cost relative to our benchmark.

Hospital Name	City	State	Benefits Tier	Quality	Cost
Addison Gilbert Hospital	Gloucester	MA	Standard	Ø	
Anna Jaques Hospital	Newburyport	MA	Enhanced	Ø	Ø
Athol Memorial Hospital	Athol	MA	Standard	NA	Ø
Baystate Franklin Medical Center	Greenfield	MA	Standard	Ø	
Baystate Mary Lane Hospital	Ware	MA	Standard	NA	Ø
Baystate Medical Center	Springfield	MA	Basic	Ø	
Berkshire Medical Center	Pittsfield	MA	Standard	Ø	
Beth Israel Deaconess Hospital-Milton	Milton	MA	Enhanced	Ø	Ø

Ouality Cost Met quality benchmark Did not meet quality benchmark Standard quality measures used to evaluate hospitals do not apply Insufficient information on quality (providers not measured) Cost Met benchmark for lowest cost Met moderate cost benchmark Did not meet moderate cost benchmark Insufficient information on cost (providers not measured)

Note: Hospitals were measured based on their individual facility performance. Tier placement is based on cost and quality benchmarks where measurable data is available. Providers without sufficient data for either cost or quality are placed in the Standard Benefits Tier. PCPs that do not meet benchmarks for quality or moderate cost and hospitals that do not meet benchmarks for moderate cost or that use nonstandard reimbursement are placed in the Basic Benefits Tier.

This document gives general information about our tiered network plan designs. There are currently three tiered provider networks called HMO Blue Options v.4, HMO Blue New England Options v.4, and Preferred Blue PPO Options v.4. In our tiered plans, members pay different levels of cost share (copayments, coinsurance, and/or deductibles) depending on the benefits tier of the provider furnishing the services. A provider's benefits tier may change. Overall changes to the benefits tiers of providers will happen no more than once each calendar year. For help in finding the benefits tier of a provider, visit the online provider search tool at **www.bluecrossma.com** and search for the appropriate network.

Hospital Name	City	State	Benefits Tier	Quality	Cost
Beth Israel Deaconess Hospital-Needham Campus	Needham	MA	Enhanced	✓	✓
Beth Israel Deaconess Hospital-Plymouth	Plymouth	MA	Standard	Ø	
Beth Israel Deaconess Medical Center	Boston	MA	Enhanced	O	0
Beverly Hospital	Beverly	MA	Standard	Ø	
Boston Children's Hospital (Specialty Hospital)	Boston	MA	Basic		
Boston Children's at Lexington (Specialty Hospital)	Lexington	MA	Standard		
Boston Children's at Peabody (Specialty Hospital)	Peabody	MA	Standard	Ø	
Boston Children's at Waltham (Specialty Hospital)	Waltham	MA	Standard	Ø	
Boston Medical Center	Boston	MA	Enhanced	Ø	0
Brigham and Women's Hospital	Boston	MA	Basic	Ø	
Cambridge Health Alliance-Cambridge Campus	Cambridge	MA	Enhanced	Ø	
Cambridge Health Alliance-Somerville Campus	Somerville	MA	Enhanced	Ø	
Cambridge Health Alliance-Whidden Campus	Everett	MA	Enhanced	O	
Cape Cod Hospital	Hyannis	MA	Basic		
Carney Hospital	Dorchester	MA	Enhanced		
Clinton Hospital	Clinton	MA	Standard	NA	
Cooley Dickinson Hospital	Northampton	MA	Standard	Ø	
Dana-Farber Cancer Institute (Specialty Hospital)	Boston	MA	Basic		
Emerson Hospital	Concord	MA	Enhanced	Ø	Ø
Fairview Hospital	Great Barrington	MA	Basic	NA	0
Falmouth Hospital	Falmouth	MA	Standard	O	
Faulkner Hospital	Jamaica Plain	MA	Enhanced	Ø	
Good Samaritan Medical Center	Brockton	MA	Standard	O	
Harrington Memorial Hospital	Southbridge	MA	Standard	Ø	
HealthAlliance Hospitals-Burbank Campus	Fitchburg	MA	Enhanced	Ø	Ø
HealthAlliance Hospitals-Leominster Campus	Leominster	MA	Enhanced	Ø	

Quality Met quality benchmark Did not meet quality benchmark Standard quality measures used to evaluate hospitals do not apply Insufficient information on quality (providers not measured) Met benchmark for lowest cost Met moderate cost benchmark Did not meet moderate cost benchmark Insufficient information on cost (providers not measured)

Note: PCPs were measured based on their HMO patients as part of their provider group, and hospitals were measured based on their individual facility performance. Provider groups can be composed of an individual provider or a number of providers who practice together. Tier placement is based on cost and quality benchmarks where measurable data is available. Providers without sufficient data for either cost or quality are placed in the Standard Benefits Tier. PCPs that do not meet benchmarks for quality or moderate cost and hospitals that do not meet benchmarks for moderate cost or that use nonstandard reimbursement are placed in the Basic Benefits Tier.

Hospital Name	City	State	Benefits Tier	Quality	Cost
Heywood Hospital	Gardner	MA	Enhanced	O	Ø
Holy Family Hospital	Methuen	MA	Enhanced	Ø	Ø
Holyoke Medical Center	Holyoke	MA	Enhanced	0	Ø
Lahey Clinic	Burlington	MA	Enhanced	Ø	Ø
Lawrence General Hospital	Lawrence	MA	Standard		Ø
Lawrence Memorial Hospital	Medford	MA	Enhanced	Ø	
Lowell General Hospital (includes the campus formerly known as Saints Medical Center)	Lowell	MA	Enhanced	0	0
Marlborough Hospital	Marlborough	MA	Enhanced		
Martha's Vineyard Hospital	Oak Bluffs	MA	Standard	NA	
Massachusetts Eye and Ear® Infirmary	Boston	MA	Enhanced	Ø	
Massachusetts General Hospital	Boston	MA	Basic		
Melrose-Wakefield Hospital	Melrose	MA	Enhanced		
Mercy Medical Center	Springfield	MA	Enhanced		
Merrimack Valley Hospital	Haverhill	MA	Enhanced		
MetroWest Medical Center-Framingham Union	Framingham	MA	Enhanced		
MetroWest Medical Center-Leonard Morse	Natick	MA	Enhanced		
Milford Regional Medical Center	Milford	MA	Standard		
Morton Hospital and Medical Center	Taunton	MA	Enhanced		
Mount Auburn Hospital	Cambridge	MA	Enhanced		
Nantucket Cottage Hospital	Nantucket	MA	Standard	NA	
Nashoba Valley Medical Center	Ayer	MA	Enhanced	O	Ø
New England Baptist® Hospital	Boston	MA	Enhanced	Ø	
Newton-Wellesley Hospital	Newton	MA	Enhanced	O	0
Noble Hospital	Westfield	MA	Enhanced	Ø	Ø
North Shore Medical Center-Salem Campus	Salem	MA	Basic	O	
North Shore Medical Center-Union Campus	Lynn	MA	Basic	Ø	

Quality Met quality benchmark Did not meet quality benchmark Standard quality measures used to evaluate hospitals do not apply Insufficient information on quality (providers not measured) Met benchmark for lowest cost Met moderate cost benchmark Did not meet moderate cost benchmark Insufficient information on cost (providers not measured)

Note: PCPs were measured based on their HMO patients as part of their provider group, and hospitals were measured based on their individual facility performance. Provider groups can be composed of an individual provider or a number of providers who practice together. Tier placement is based on cost and quality benchmarks where measurable data is available. Providers without sufficient data for either cost or quality are placed in the Standard Benefits Tier. PCPs that do not meet benchmarks for quality or moderate cost and hospitals that do not meet benchmarks for moderate cost or that use nonstandard reimbursement are placed in the Basic Benefits Tier.

Hospital Name	City	State	Benefits Tier	Quality	Cost
Norwood Hospital	Norwood	MA	Enhanced	O	✓
Quincy Medical Center	Quincy	MA	Enhanced	Ø	Ø
Saint Vincent Hospital	Worcester	MA	Enhanced	O	O
Shriners Hospitals for Children	Boston	MA	Standard	NA	NA
Shriners Hospitals for Children	Springfield	MA	Standard	NA	NA
Signature Healthcare Brockton Hospital	Brockton	MA	Enhanced	NA	NA
South Shore Hospital	South Weymouth	MA	Basic	✓	0
Southcoast Hospitals Group- Charlton Memorial Hospital	Fall River	MA	Standard	Ø	
Southcoast Hospitals Group-St. Luke's Hospital	New Bedford	MA	Standard	0	
Southcoast Hospitals Group-Tobey Hospital	Wareham	MA	Standard	Ø	
Southwestern Vermont Medical Center ¹	Bennington	VT	Standard	O	NA
St. Anne's Hospital	Fall River	MA	Standard	Ø	
St. Elizabeth's Medical Center	Brighton	MA	Enhanced	Ø	O
Sturdy Memorial Hospital	Attleboro	MA	Basic	Ø	
Tufts Medical Center	Boston	MA	Enhanced	O	O
UMass Memorial Medical Center-Memorial Campus	Worcester	MA	Basic	Ø	
UMass Memorial Medical Center-University Campus	Worcester	MA	Basic	0	
Winchester Hospital	Winchester	MA	Enhanced	Ø	Ø
Wing Memorial Hospital	Palmer	MA	Enhanced		O

1. This hospital is included in the HMO Blue Options v.4 network only

Quality Cost Met quality benchmark Met benchmark for lowest cost Did not meet quality benchmark Met moderate cost benchmark Standard quality measures used to Did not meet moderate cost benchmark evaluate hospitals do not apply. Insufficient information on cost Insufficient information on quality (providers not measured) (providers not measured)

Note: PCPs were measured based on their HMO patients as part of their provider group, and hospitals were measured based on their individual facility performance. Provider groups can be composed of an individual provider or a number of providers who practice together. Tier placement is based on cost and quality benchmarks where measurable data is available. Providers without sufficient data for either cost or quality are placed in the Standard Benefits Tier. PCPs that do not meet benchmarks for quality or moderate cost and hospitals that do not meet benchmarks for moderate cost or that use nonstandard reimbursement are placed in the Basic Benefits Tier.

